



**QUESTIONNAIRE**  
**Feedback on Legal People Recruitment and Services Provided**

[www.legalpeople.co.uk](http://www.legalpeople.co.uk)

*Legal People Ltd are continually striving to improve our quality recruitment service and we would be most grateful if you could take a few minutes to complete this questionnaire to assist us in assessing future developments.*

*The information will be treated in the strictest of confidence and for the purpose of our customer care improvement policy only.*

**Please complete all sections in full either by ticking the appropriate box or answering as indicated**

***Thank you in advance for your co-operation.***

Full name: ..... Company name: .....

Position held: ..... Email: .....

**1. How did you originally hear of Legal & Executive People (more commonly known as Legal People)?**

- Legal People Consultant called me
- Recommendation
- Yellow Pages / Directory Enquiries
- Saw advert (YSG / Gazette / Lawyer / etc.)
- Search Engine / Web
- Other. Please state.....

**2. Please describe Legal People as a service provider (Multiple tick option)**

- Professional
- Efficient
- Friendly
- Informative
- Knowledgeable
- Non Intrusive
- Competitive
- Hassle Free
- Competent
- Good Rebate Period
- Competitive Fees
- Technically Aware
- Committed
- Helpful
- Quality Staff Provider
- Local
- Good level of contact
- Good After Care

Additional comments:

.....  
.....  
.....

**3. Which of Legal People services have you benefited from?**

- Registered vacancies
- Received CVs
- Arranged interviews
- Appointed Staff
- Provided market information
- Marketing campaigns / advertising
- Candidate feedback
- Service delivery / Aftercare meeting
- Salary information
- Other.....

**4. Would you hesitate to use Legal People in the future?**

- Yes .....
- No .....

**5. How would you rate the service provided by Legal People in general?**

- 1 2 3 4 5 6 7 8 9 10 + (10 positive) *(please circle)*

**6. What has impressed you about Legal People's services?**

.....  
 .....

**7. Is there anything in particular that disappoints you about Legal People's services?**

.....  
 .....

**8. Do you have any suggestions on how we can improve the recruitment process to you?**

.....  
 .....

**9. How do we compare to your other recruitment providers?**

- Very Well
- Well
- Same
- Poor

**10. Would you recommend Legal People to other clients or candidates in need of our services?**

- Yes                      What would you say? .....
- No                         Please clarify:.....



**11. Did you know Legal People supply the following professionals?**

	Yes	No
Partners <i>(including with following)</i>	<input type="checkbox"/>	<input type="checkbox"/>
Solicitors <i>(all levels)</i>	<input type="checkbox"/>	<input type="checkbox"/>
Locums	<input type="checkbox"/>	<input type="checkbox"/>
Legal Executives (FILEX, MILEX & ILEX Trainees)	<input type="checkbox"/>	<input type="checkbox"/>
Legal Secretaries (temp & perm)	<input type="checkbox"/>	<input type="checkbox"/>
Paralegals / Legal Assistants	<input type="checkbox"/>	<input type="checkbox"/>
Costing & Finance (Draftsman, Cashier, Accounts Manager etc.)	<input type="checkbox"/>	<input type="checkbox"/>
Practice Manager / HR Personnel / Management	<input type="checkbox"/>	<input type="checkbox"/>
Marketing Professionals	<input type="checkbox"/>	<input type="checkbox"/>
IT Support Staff	<input type="checkbox"/>	<input type="checkbox"/>

**12. Would you, (if asked) be happy to provide a testimonial for inclusion on our company literature / website?**

- Yes    Brief Testimonial you would provide:  
.....  
.....
- No    Is there any particular reason why?  
.....  
.....

**Please return by fax on 029 20 464 460 or Post to:**

**Legal People 2<sup>nd</sup> Floor Longcross Court  
47 Newport Road Cardiff CF24 0AD**

**E-mail: [legaljobs@legalpeople.co.uk](mailto:legaljobs@legalpeople.co.uk)**

**Any additional comments welcome to Justin Gyphion, Principal Consultant  
[justin@legalpeople.co.uk](mailto:justin@legalpeople.co.uk)**

**Thank you.**